COX IDAHO TELCOM, L.L.C.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGESAPPLYING TO LOCAL EXCHANGE AND INTEREXCHANGE SERVICE WITHIN THE STATE OF IDAHO

Advice Letter # 1
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Issued by: Martin Corcoran
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Idaho 30319

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LOCAL EXCHANGE SERVICE

CHECK SHEET

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

EXPLANATION SYMBOLS REFER MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

(T) To signify a change to text.

(C) To signify a correction.

(D) To signify a discontinued service.

(I) To signify an increase in rate.

(M) To signify a moved text.

(N) To signify a new service.

(R) To signify a decrease in rate.

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LOCAL EXCHANGE SERVICE

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Cox Idaho Telcom, L.L.C. to Customers within the local exchange service area as defined below.

SERVICE AREA

The Company will provide service to Customers within the service area, consistent with the other terms and conditions of this tariff. The Idaho local service area is defined as the exchange areas served by Qwest Corporation as described in Section 3.1.1.1, Local Service Area, following.

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LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions

Certain terms used generally throughout this tariff are defined below:

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Company: Cox Idaho Telcom, L.L.C., which is the issuer of this tariff.

Combination Service (Combo Svc. Or Cox Preferred): is a Residential Customer, who qualifies for discounts on the first and additional lines if the Customer also purchases either Cable Services or high speed internet access from a Cox-Affiliated Company.

Cox: Cox Idaho Telcom, L.L.C., which is the issuer of this Tariff.

Cox-Affiliated Company: shall mean a wholly owned subsidiary of Cox Idaho Telcom, L.L.C.'s parent company, Cox Communications, Inc., which provides cable and high speed internet access in the State of Idaho.

Customer or Subscriber: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Embedded Multimedia Terminal Adapter ("eMTA"): Equipment provided to the Customer to enable Cox's provision of voice telephone service. (N) (N)

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Holidays: New Year's Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

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SECTION 1 - Definitions, cont'd.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Calling Area: The local calling areas for all Customers served by the Company shall include the exchange areas as defined in Section 3.1.1.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Work Order is executed.

Presubscription: A process whereby a Customer chooses a long distance carrier and is then able to access that carrier by dialing 1+.

Residential Customer: A Customer receiving Residential Service as defined herein.

Residential Service: Service to the following locations:

- Individual lines which terminate at a private residence location that is not advertised or used as a place of business, and where a business listing is not employed in the Company's telephone directory.
- Subscribers residing in private apartments, rooming houses or boarding houses, clubs or hospitals who request their own individual residential service and where business listing is not employed in the Company's telephone directory.
- Detached structures when strictly used as a part of the residence on the same premises and is not used as a place of business.
- Subscribers residing in college sorority or fraternity houses or University Dormitory Rooms who order their own individual residence service for their answering bureau.

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SECTION 1 - Definitions, cont'd.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Work Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Work Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Work Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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SECTION 2 - Regulations

2.1 Undertaking of the Company

2.1.1 Scope

1. The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Idaho under the terms of this Tariff.

2. Customers may use services and facilities provided under this Tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

1. The Company reserves the right to limit or allocate the use of existing facilities when it deems necessary to manage the lack of facilities or to manage a facility shortage due to some other cause beyond the Company's control. The Company will not provide additional service or connect new service to any Customer that would contribute to a shortage condition until the problem has been identified and rectified. The Company will incur no liability for call interruptions resulting from the Company's efforts to avoid degradation.

2. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the availability and capacity of the Company's fiber optic cable and other facilities as well as facilities the Company may, from time to time, obtain from other carriers to furnish service as required at the sole discretion of the Company.

3. The furnishing of service under this tariff is subject to the availability to the Company of adequate numbering resources and may be subject to the Company's implementation of interconnection arrangements with incumbent local exchange carrier in Idaho.

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company

2.1.3 Terms and Conditions

1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2. Customers may be required to enter into written Work Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.

3. At the expiration of the initial term specified in each Work Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Work Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

4. This tariff shall be interpreted and governed by the laws of the State of Idaho without regard for the State's choice of laws provisions.

5. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

6. Cox will reserve the telephone numbers for Customer's new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers shall not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines. Business Customers, who have fulfilled contract obligations and wish to transfer service type from Business to Residential, will be allowed to keep existing telephone number(s) and receive residential rates. Business Customers, who have not fulfilled contract obligations and switch service types from Business to Residential, will be issued new telephone number(s) when the service is transferred to a Residential Service type. Additionally, call intercept will not be deployed to inform the caller of the new Residential Service number. (N) (N)

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

1. The Customer agrees to operate any Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to Company-provided equipment pursuant to section 2.1.3.9 below.

2. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter ("eMTA") and/or other voice telephone service devices ("Equipment"). If service is provided via Equipment, the Customer will receive Equipment provided by Cox during installation. The Equipment works on household power and requires a battery to operate during a power outage. The battery will operate up to **24** hours in case of a power outage depending on usage. While the Customer's telephone service will be available without a battery or a fully charged battery, services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed. (N)

A.

B. If the Customer does not subscribe to Lifeline service, Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the Equipment. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.

C. If the Customer does not subscribe to Lifeline service, the Customer is entitled to receive one battery for Equipment installed at the Customer premises. The battery will be delivered to the Lifeline Customer at the service address where eligibility for Lifeline was established. The Lifeline Customer is responsible for installing and monitoring the battery, and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced. Lifeline customers may request a replacement battery from Cox free of charge.

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

9. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision. (M/T) (M)

(M) Material moved from Page 15.

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company

THE INCLUDED EXCULPATORY LANGUAGE OF SECTION 2.1.4 DOES NOT CONSTITUTE A DETERMINATION BY THE COMMISSION THAT A LIMITATION OF LIABILITY IMPOSED BY THE COMPANY SHOULD BE UPHELD IN A COURT OF LAW. ACCEPTANCE FOR FILING BY THE COMMISSION RECOGNIZES THAT IT IS A COURT'S RESPONSIBILITY TO ADJUDICATE NEGLIGENCE AND CONSEQUENTIAL DAMAGE CLAIMS. IT IS ALSO THE COURT'S RESPONSIBILITY TO DETERMINE THE VALIDITY OF THE EXCULPATORY CLAUSE

1. Delays or Interruption of Service - The Customer assumes all risk for damages arising out of delays in installation of service or facilities, mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment or facilities furnished by the company or arising out of failure of the company to maintain proper standards of maintenance of operations or to exercise reasonable supervision, except as noted in Section 2.10.1, Credit Allowance for Interruptions, following.

2. The maximum credit allowable with respect to local exchange service shall not exceed the amount of local exchange service and expanded calling scope charges during a single billing period. The liability of the company for damages shall in no event, by reason of any delays, interruptions, omissions, errors, failures or defects in installation or service, exceed an amount equal to the customers local exchange service and expanded local calling scope charges for a regular billing period with respect to such delayed, defective or interrupted local exchange service. No other liability shall in any way attach to the company in consideration of such delays or interruptions. The company will not be liable for any loss or damage, nor for any impairment or failure of service arising from or in connection with the use of Customer-owned facilities or equipment.

3. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed $1,000. With respect to any other claim or suit, by a Customer or by any others, for damages (including any such claim or suit arising out of or related to the reservation of any specific number for use with a service), associated with the ordinary" installation (including delays thereof) provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.10, Allowances for Interruption of Service, the Company's liability, if any, shall be limited as provided herein.

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

4. Indemnification - The Customer indemnifies and saves harmless the company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence or removal of the company's equipment, facilities and associated wiring on the Customer's premises and further, the Customer indemnifies and saves harmless the company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the company or the use thereof by the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the company, and apparatus, equipment, and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the company.

The services furnished by the Company, in addition to the limitations set forth above, also are subject to the following limitation. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the company, either:

A. caused by Customer-provided equipment, including batteries (except where a contributing cause is the malfunctioning of a company-provided connecting arrangement, in which event the liability of the company shall not exceed an amount equal to a proportional amount of the company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (N)

B. not prevented by Customer provided equipment.

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

5. Defacement of Premises - No liability shall attach to the company by reason of any defacement or damage to the Customer's premises resulting from the existence of the company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of the negligence of the company or its employees.

6. Errors - The company's liability for damages arising from errors or omissions in the making up or printing of its directories or for error or omission on intercept service or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the Customer's service, and in no event shall it exceed an amount equal to the Customer's local exchange service and expanded calling scope charges during the period covered by the directory in connection with which the error or omission occurs.

7. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments or of any military authority; preemption of existing service in compliance with national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lockouts, or work stoppages.

8. The Company shall not be liable for any damages or losses nor for any impairment or failure of service arising from or in connection with the use of Customer-owned/provided facilities or equipment, including service interruption due to power outages and failures of batteries. (N) | (N)

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

9. With respect to Emergency Number 911 Service: (T)

A. Cox shall not be liable to the Customer, or to any other person, for any damages arising out of errors, interruptions, defects, failures or malfunctions of 911 and/or E911 Service, including damages arising from errors or defects of associated equipment and data processing systems, except that the Customer shall be entitled to an allowance for interruptions as specified in this Tariff.

B. The Customer agrees to release, indemnify and hold Cox harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, of for any loss, damage or destruction of any property, whether owned by the Customer or others.

C. If the Customer does not purchase a battery for the eMTA or does not monitor the status of the battery and replace it when it no longer holds a charge, service, including 911 service, will not function during a household power outage. Even if customer has a battery for the eMTA, if customer only has a phone that requires electricity to operate (e.g. a cordless phone), access to 911 service will not be available during a commercial power outage (N) (N)

D. The 911 Customer also agrees to release, indemnify and hold Cox harmless for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of 911 service features and the equipment associated with it, or by an services furnished by Cox, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service, and which arise out of the negligence or other wrongful act of Cox, the 911 Customer, its users, agencies or municipalities, or the employees or agents of anyone of them. (T)

(M) (M)

(M) Material moved to new Original Page 19.1

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SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

9. With respect to Emergency Number 911 Service, cont'd:

A. 911 service is provided solely for the benefit of the 911 Customer. The provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any company obligation toward, or any right of action on behalf of, any third person or other legal entity.

B. For eMTA provisioned voice services when the Customer purchases and maintains a battery for the eMTA, and for non-eMTA provisioned voice services, 911 service is designed by the company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 911 systems are equipped with the features required to provide 911 services while commercial power is available and during outages for the period when the battery is in operation.

C. For eMTA provisioned voice services when the Customer purchases and maintains a battery for the eMTA, and for non-eMTA provisioned voice services, 911 service will not be available if there is a power outage and Cox is unable to place and operate its network backup power equipment due to safety concerns or other matters, such as, but not limited to, natural disasters, conditions, forced government evacuations, and fuel shortages. (N)

Idaho Public Utilities Commission
Office of the Secretary
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September 4, 2020
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

10. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered**.** (T)

11. The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein**.** (T)

12. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services. (T)

13. The Company does not guarantee or make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations. (T)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 1, 2013
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

14. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, equipment, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability. (T)

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 1, 2013
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

15. The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs. (T)

16. In conjunction with a non-published telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged. (T)

17. When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above. (T)

Idaho Public Utilities Commission
Office of the Secretary
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November 1, 2013
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Reserved

2.1.6 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.6 Provision of Equipment and Facilities, cont'd.

3. Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

4. The Company shall not be responsible for the installation, operation or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

A. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

B. the reception of signals by Customer provided equipment; or

C. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Standard installation service charges reflect service provided between Monday through Saturday, 8:00 a.m. - 5:00 p.m., at current installation intervals and without work interruptions by the Customer. For Customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable service charge shall apply, or if during a promotional period, the full non-discounted service charge would apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with the Company.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3.1 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this Tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

2.3.2 Private Identification Number ("PIN") Access

The F.C.C. requires that Customers set up and use a Private Identification Number ("PIN") when communicating with the Company to obtain certain information about, or to make certain changes to, their telephone account. Use of this PIN may be waived when communicating with an account representative dedicated to a Business Customer's account. Cox Telephone Service is subject to the Cox privacy policy posted on the Company's website at https://www.cox.com/aboutus/policies/annual-privacy-notice.html . (T) (N/D)

Idaho Public Utilities Commission
Office of the Secretary
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July 12, 2018
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer

2.4.1 General

The Customer shall be responsible for:

1. the payment of all applicable charges pursuant to this tariff;

2. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

4. If an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced; (N)

5. If the Customer is a Lifeline Customer and if an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced; (N)

(M)

(M) Material moved to new Original Page 26.1. (M)

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.1 General, cont'd.

The Customer shall be responsible for, cont'd.:

6. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.4.1.3, of this sub-section. Any costs associated with obtaining and maintaining the rights—of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service. (T/M)

7. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; (T) ….(M)

(M) Material moved from Page 26.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
November 1, 2013
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.1 General, cont'd.

The Customer shall be responsible for: cont'd.

6. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section 2.4.1.4 of this sub-section; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

7. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; (T)

8. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes; (T)

9. allowing the Company, or its agent, access to the property, with no notice, to remove Company facilities and/or equipment when customer has discontinued service; (T)

10. providing the Company with written notification of any change in name, ownership or control; (T)

11. ensuring that the Customer-provided equipment (CPE), such as Private-Branch Exchange (PBX) equipment, provisioned on the Company's network is maintained and operated in a fashion to deter fraudulent or unauthorized access to the CPE. The Customer is responsible for payment of all charges incurred on their monthly billing statement; and, (N) (N) (N) (N) (N)

12. ensuring that station location information for all Customer-provided Multi-Line Telephone Systems (MLTS), or PBXs, is current in the PS-ALI, so that emergency responders have the ability to locate the station in emergency situations. (N) (N) (N) (N)

Idaho Public Utilities Commission
Office of the Secretary
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July 1, 2013
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.2 Residential Service

1. Residential Service will be provided as listed below:

- Individual lines which terminate at a private residence location that is not advertised or used as a place of business, and where a business listing is not employed in the Company's telephone directory.
- Subscribers residing in private apartments, rooming houses or boarding houses, clubs or hospitals who request their own individual residential service and where business listing is not employed in the Company's telephone directory.
- Detached structures when strictly used as a part of the residence on the same premises and is not used as a place of business.
- Subscribers residing in college sorority or fraternity houses or University Dormitory Rooms who order their own individual residence service for their answering bureau.

In the event a Customer's service is discovered to be in violation of the provisions above, Cox shall back-bill to recover the under charge(s). To determine the amount of under charge the telephone company shall first review its' service records to determine the period of under charge. Should the Customer dispute the period determined by the telephone company, the Customer has the burden of demonstrating a shorter period of under charge. In cases where Company service records do not indicate a probable period of under charge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the Customer. The under charge shall be assessed based upon business rates less prior payments.

The Company, upon failure of the Customer to pay the amount back-billed, shall suspend service to the Customer until such time as the back-billed amount plus late payment penalty, if any, are paid in full.

A Residential Customer may not port a Business telephone number to the Company as a Residential telephone number.

Idaho Public Utilities Commission
Office of the Secretary
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APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.3 Claims

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.5 Customer Equipment and Channels

2.5.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.5.2 Station Equipment

1. The Customer is responsible for providing and maintaining any terminal equipment on the Customer's premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.10, Allowances for Interruption of Service, following, is not applicable.

2. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

Idaho Public Utilities Commission
Office of the Secretary
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APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.5 Customer Equipment and Channels, cont'd.

2.5.3 Interconnection of Facilities

1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2. Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

3. Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.5.4 Inspections

1. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.5.2.2, Station Equipment, for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within 10 days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to take such actions and provide such notice, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Idaho Public Utilities Commission
Office of the Secretary
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APR 11 2006
Boise, Idaho

2.6 Payment Arrangements

2.6.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 90 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

1. Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. **(T)**

2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.[1] This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. **(T)**

3. Unless included in the rate for the service, taxes and surcharges will be shown as separate line items on the Customer's monthly invoice. **(N)**

[1] Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers, if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
September 14, 2026
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.

2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.

3. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

4. Amounts not paid within 30 days after the date of invoice are considered past due. If the Company does not receive the entire amount billed by the due date, a late payment charge of $6.00 may be assessed on a balance not previously assessed.

5. When a Customer makes a payment to the Company in the form of a check, bank draft, credit card, debit card or other non-cash payment method, and the payment is returned to Cox unpaid, a $30.00 returned item fee may be applied to the Customer's account.

6. Should service be suspended for nonpayment of charges, it will be restored upon the Customer's payment of the charges applicable for restoration of service as set forth in Section 3.1.2.1, Local Line Rates and Charges, following, and as further outlined in Section 2.7, Restoration of Service, following.

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 90 days of receipt of the bill.

1. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

2. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.6.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to one month's charges for the service or facility. The Advance Payment will be credited to the Customer's initial bill, and may be required in addition to a deposit. However, the Deposit plus Advance Payment will not exceed the Customer's projected billing for two and one-half months.

Idaho Public Utilities Commission
Office of the Secretary
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APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits

1. The Company may at the time of application for service may require a security deposit. The deposit requested will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

Two month's projected average billing for a service or facility.

2. A applicant shall be required to pay a deposit if:

A. The Company establishes that the subscriber has unsatisfactory credit rating, or has an insufficient prior credit history upon which a credit rating could be based; or

B. The Customer has outstanding, with any utility, an undisputed and unpaid service account within the last four (4) years; or had service disconnected due to nonpayment of a telecommunications or Cox Affiliated Company service, or

C. The Customer has, in an unauthorized or illegal manner, interfered with or used the service of a telephone company within the past four (4) years; or

D. The Customer during the last twelve (12) consecutive months was delinquent in the payment of a telecommunications service provider or Cox Affiliated Company account on more than two (2) occasions, presented a dishonored check for payment of service or Cox Affiliated Company account

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits, cont'd.

3. The Company at its discretion, may permit payment of any required residential deposit in equal installments over a period of two months and, if the initial or additional deposit required is over one-hundred dollars ($100), over a period of three months: except that, in lieu of permitting such installment payments, the Company may continue to provide local service while restricting access to the toll network until the required deposit is paid if such restriction does not interfere with the ability to make emergency calls. Such charge shall be as provided in rules, regulations or tariffs filed with and approved by the Idaho Public Utilities Commission.

4. Cox shall pay interest on cash deposits no less than the rate established by the Idaho Public Utilities Commission, which is currently 2% per annum. (I)

5. If a refund or credit of the deposit is made within ninety days (90) of receipt of the deposit, no interest payment shall be made. If Cox retains the deposit more than ninety days (90), payment of interest shall be made retroactive to the date of deposit. No interest shall accrue on a deposit after discontinuance of service. Cox will provide payment of accrued interest for all end-users annually by negotiable instrument or by credit against current billing.

6. The deposit shall cease to draw interest on the date it is returned or credited to the End-User's account.

7. In determining the amount of any deposit, no charges for estimated telephone directory advertising will be used.

8. The amount of the deposit shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the Customer within thirty-days (30) after settlement of the consumer's account, either in person or by mailing it to the last known address.

Idaho Public Utilities Commission
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January 2, 2023
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits, cont'd.

9. If service is not connected, or after disconnection of service, Cox shall promptly and automatically refund or credit the Customer's deposit in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the area of Cox shall not be deemed a disconnection within the meaning of this rule, and no additional deposit may be required unless otherwise permitted by these rules.

10. Cox shall automatically refund or credit the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than once; provided, however, that service has not been disconnected within the twelve (12) month period for nonpayment. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored.

11. Cox may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.

12. The deposit made by the End-User with Cox at the time of application for telephone service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

Idaho Public Utilities Commission
Office of the Secretary
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APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.5 Deposits, cont'd.

13. A Company shall maintain a record of all deposits received from subscribers, showing the name of each subscriber, the address of the premises for which the deposit is maintained, the date and amount of deposit, and the date and amount of interest paid.

14. Whenever a security deposit or installment payment is accepted, the Company will issue to the subscriber a non-assignable receipt containing the following minimum information:

- Name and current billing address of Customer;
- Type of service rendered;
- Date of deposit;
- Amount of deposit;
- Interest rate.

Idaho Public Utilities Commission
Office of the Secretary
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APR 11 2006
Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service

1. Cox may refuse service, suspend or terminate existing service to an end-user without notice for tampering with Cox's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of Cox or other end-users.

2. Cox may refuse service, suspend or terminate existing service to a Customer pursuant to the disconnect procedure defined below for any of the following reasons:

A. With required notice, nonpayment of a bill within the period prescribed by these tariffs and/or nonpayment of a single bill within a multiple bill account.
B. Failure to make a security deposit as set forth in these tariffs.
C. Violation of or noncompliance with any provision of law or these tariffs.
D. Refusal to permit Cox reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
E. Interconnection of a device, line, or channel to Cox's facilities or equipment contrary to Cox's terms and conditions of service on file with and approved by the Commission.
F. Improper use of telephone service, or use in such manner as to interfere with reasonable service to other customers.
G. Use of service or facilities for a call or calls, in a manner reasonably expected to frighten, abuse, torment, or harass another user of the Public Switch Telephone Network.
H. Any other violation of the Company's regulations.

3. Except for discontinuance pursuant to Subsections 2(E) and (F) above, a Company shall not discontinue service unless:

At the time of the proposed discontinuance, the Company office are open pursuant to Subsection 17, 18 and 19, following, for the purpose of preventing discontinuance or obtaining reconnection.

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SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service, cont'd.

4. Upon a Customer's request to terminate local exchange service, Cox will inform such Customer of the Customer's responsibility to contact the Customer's IXC regarding continuance or termination of such service from the IXC.

5. Cox shall not be required to provide service to an applicant or Customer who has not paid for prior telephone service rendered by a telecommunications service provider in the same or different location, and furnished to the same person or legal entity.

6. Cox shall not be required to furnish or continue furnishing service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.

7. Customers will not be held responsible for the nonpayment of another Customer's bill unless the Customer superseded the service or was a co-applicant or guarantor for the service or shared the service of the non-paid account.

8. Reserved

9. Cox will not refuse service or suspend existing service or disconnect existing service by reason of nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates.

10. Residential Service cannot be suspended or disconnected for failure to pay a bill for a Business Service.

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SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service, cont'd.

11. Reserved

12. Service may not be withheld from a Customer whose name was fraudulently used to obtain service at another location without the customer's permission or knowledge

13. Reserved

14. Service will not be suspended or discontinued to a current Customer in good standing who accepts an additional household member owing a previous bill to Cox, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the Customer at a different or same location.

15. Cox may require each Customer whose service has been suspended for nonpayment of bills, to pay all amounts due for regulated services before service is restored.

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SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service, cont'd

16. Any written correspondence or notices to the End-User by the telecommunications service provider relating to billing disputes or complaints, which are not otherwise provided for in this Section, shall meet the following criteria:

A. The correspondence shall be sent to the end-user's choice of billing address.

B. The correspondence shall clearly state that it is from Cox.

C. The correspondence shall clearly state any applicable deadlines within which the Customer must take the appropriate action.

17. Written correspondence shall be considered delivered three (3) business days after the correspondence has been mailed. When service to a Customer is to be disconnected for: (1) nonpayment of a bill for telephone service after service has been suspended or (2) failure to make a security deposit after a reasonable time, Cox will give at least ten (10) days from the date of mailing the written notice to the Customer prior to disconnection. The written notice will be mailed by Cox or delivered to the Customer's billing address as listed with the Company. If the mailed notice is returned from that address as undeliverable, the notice may be delivered to the premises at which the service was rendered. Notice will be deemed given to the Customer three (3) business days after mailing by Cox. Unless a dangerous condition exists or the Customer requests disconnection, service will not be disconnected on any Friday after twelve noon or on any Saturday, Sunday, legal holidays recognized by the state of Idaho, or after twelve noon on any day that is immediately before any legal holiday.

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SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service, cont'd

18. A notice of suspension or disconnection will contain the following information:

A. The words "NOTICE OF SUSPENSION" or "NOTICE OF DISCONNECTION" in print type larger than the print type of the notice text.

B. The name and address and the telephone number of the Customer.

C. Statement of the reason for the proposed suspension or disconnection of service.

D. The date on or after which service will be suspended or disconnected unless appropriate action is taken.

E. The telephone number in bold print of Cox where the Customer may make an inquiry.

F. The approved charges for restoral or reconnection.

19. No Customer shall be sent a Notice of Termination of local exchange service nor shall the Customer's local exchange service be terminated if:

1 The Customer's unpaid bill cited as grounds for termination is less than fifty ($50) dollars.

2 The unpaid bill cited as grounds for termination is for telephone service to any other customer or former customer (unless that customer has a legal obligation to pay the other bill) or for any other class of service.

3 The unpaid bill cited as grounds for termination of service results from the purchase of MTS and other services, including but not limited to:
   a. Directory advertising; (1-1-95)
   b. Information services, operator services or other services not provided by local exchange companies; (1-1-95)
   c. Leased or purchased customer premises equipment or other merchandise; or (1-1-95)
   d. Inside wire maintenance.

4 The customer lives at a residence where another person lives and the other person has an unpaid balance for service, except when the customer has a legal obligation to pay the other person's bill.

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SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service, cont'd.

20. After the cause for suspension or disconnection has been cured, Cox will connect, restore or reconnect service as soon as possible.

21. Upon the Company's discontinuance of service to the Customer under this Section 2.6.6, all applicable charges, including termination charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

22. Telephone Calls with Intent to Annoy:

A. The Company may discontinue service to any Customer, who with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such person any threat to inflict injury to the person or property of the person addressed or any family member.

B. The Company may discontinue service of any Customer, who with intent to annoy, repeatedly telephones another without disclosing his/her true identity to the person answering the telephone, whether or not conversation ensues during the telephone call.

C. The Company may, at its discretion, terminate service to any Customer who establishes a pattern of behavior with respect to the services provided by the Company that is intended to vex, harass or annoy the Company, its employees, agents or other Users of the Publicly Switched Telephone Network. A pattern of behavior is intended to vex, harass or annoy if it disturbs, irritates or interrupts the Company's operations through continued and repeated acts, or disturbs, irritates, or interrupts Users of the Public Switched Telephone Network through continued and repeated acts.

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SECTION 2 - Regulations, cont'd.

2.6 Payment Arrangements, cont'd.

2.6.6 Refusal or Discontinuance of Service, cont'd

D. Prior to disconnection of service for calls described in parts A. and B. above, the Company will make reasonable effort to persuade the Customer placing such calls to cease all such activity. If such activity persists, the Company may, at its option, disconnect service. Prior to disconnection of service for calls described in part C. above, the Company may, at its option, refuse to transact business with the Customer except by written communication. If the Customer continues to engage in conduct set forth in section C above, the Company may, at its option, immediately discontinue service.

E. For the purpose of this section 2.5.6, telephone calls shall include Customer's usage of facsimile, paging or any other communication devices to access the service provided by the Company.

F. Company may disconnect service to any Customer who violates 47 U.S.C. §227, Restrictions on the Use of Telephone Equipment.

2.7 Restoration of Service

If service has been discontinued for nonpayment as set forth in 2.6.2.6, preceding, or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

2.8 Toll Restriction– Company Initiated

If a Customer in any single month, accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service (residential or business) or twice the actual monthly average of the individual Customer's charges, whichever is greater, the Company will review the Customer's previous billing, payment and credit history. If the Customer's account is deemed to be a credit risk, as described in Section 2.6.5, Deposits, preceding, the Company will attempt to contact the Customer to make inquiries concerning the abnormal usage and may require a security and/or payment of charges on the account to continue toll service. If the Customer does not respond, the Company may suspend toll service. The Company will notify the Customer within 24 hours of initiating the toll restriction.

A Customer who has had toll restriction placed on their account will not be able to dial or complete inter/intraLATA toll calls.

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SECTION 2 - Regulations, cont'd.

2.9 Reserved for Future Use

2.10 Allowances for Interruptions of Service

2.10.1 Credit for Interruptions

The Company shall make an adjustment or refund as required below if a Customer's service is interrupted otherwise than by negligence or willful act of the Customer. The adjustment or refund shall be a pro rata part of the monthly local service and miscellaneous equipment charges for the period of time during which service is interrupted: except an adjustment or refund is not required for the time when the company stands ready to repair or restore service and the Customer does not provide access necessary for the repair or restoration. The adjustment or refund may be accomplished by a credit on a subsequent bill for telephone service. An adjustment or refund shall be made:

Upon a subscriber's oral or written request, if the service interruption lasts twenty-four (24) hours after being reported to the Company and the adjustment or refund exceeds $1.00 in amount.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the Monthly Recurring Charges specified herein for Local Line or Cox Connect Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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SECTION 2 - Regulations, cont'd.

2.10 Allowances for Interruptions of Service, cont'd.

2.10.2 Limitations on Allowances

No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;

2. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;

3. interruptions due to the failure or malfunction of non-Company equipment;

4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions,

5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

7. interruption of service due to circumstances or causes beyond the control of the Company.

2.10.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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Boise, Idaho

SECTION 2 - Regulations, cont'd.

2.11 Cancellation of Service

2.11.1 Cancellation of Application for Service

1. When the Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

3. The special charges described in 2.11.1.1 and 2.11.1.2 of this sub-section will be calculated and applied on a case-by-case basis.

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SECTION 2 - Regulations, cont'd.

2.11 Cancellation of Service, cont'd.

2.11.2 Cancellation of Service by the Customer

If a Customer cancels a Work Order or terminates services before the completion of the term for any reason whatsoever, Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.6.2, Billing and Collection of Charges, preceding, all costs, fees and expenses incurred in connection with:

- all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- all Recurring Charges specified in the applicable Commercial Services Agreement tariff for the balance of the then current term.

2.12 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - Regulations, cont'd.

2.13 Notices and Communications

2.13.1 The Customer shall designate on the Work Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.13.2 The Company shall designate on the Work Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.13.3 All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first

2.13.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.14 Transfer of Credit Balances (N)

For disconnected bundled service accounts consisting of regulated and non-regulated (N)
services, Cox may apply any/all remaining credit balances on any regulated services (N)
against any remaining outstanding debit balances on any non-regulated services on the (N)
same account. (N)

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November 1, 2016
Boise, Idaho

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

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APR 11 2006
Boise, Idaho

SECTION 3 - Service Descriptions

3.1 Local Exchange Service

The Company's local telephone service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service;

(D)
(D)

- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telephone Relay Service.
- touch tone;
- a white pages directory listing.

3.1.1 General Regulations

1. Service Areas

Where facilities are available and conditions permit, the applicable Service Area is defined as the exchange areas served by Qwest Corporation.

2. Local Calling Area

The Company concurs in the exchange and local calling area designation specified in the Qwest Corporation Exchange and Network Services Catalog No. 1 for the Ketchum and Hailey local calling areas.

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October 23, 2017
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

1. Local Line Rates & Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs) and monthly Recurring Charges as specified in Sections 3.1.2.1.A and 3.1.2.1.B, respectively. Applicable charges are defined below:

Definitions:

Account Changes: Applies on a per account basis for administrative or billing record changes to an account.

(D)
(D)

Line Connection Charge: Applies for ordering and connecting local exchange service. For Residential service, one rate is charged for up to two Residential lines installed for the same number ordered and installed at the same time at the same premises. Additional Residential lines after the first two or additional lines installed via a separate premises visit are each charged an additional Line Connection Charge.

Line Restoral Charge: Applies per line when Customer has been disconnected at the switch for nonpayment but has not been permanently disconnected at the premises.

Moves, Adds, Changes: Applies per line where the customer changes the access line configuration.

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July 12, 2018
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line

1. Local Line Rates & Charges, cont'd.

Definitions, cont'd.

(D)
(D)
(D)
(D)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

1. Local Line Rates and Charges

A. Non-Recurring Charges –

	Residential	Business♠	
Line Connection Charge*			
- First Line, per order	**$100.00**	$40.00	(I)
- Second Line, Same Trip†	**$100.00**		(I)
- Self-Install Connection Charge‡	**$0.00**		(R)
Account Changes - Billing Record -per billing record change	$3.00	$25.00	
Telephone Number Change Charge	25.00	N/A	
Line Restoration Charge, per line§	$20.00	$35.00	
Feature Change Charge	N/A	$10.00	
Express (Office Only) Install Charge	$20.00		

♠ Line Connection charges for commercial service may be waived in competitive situations or when Customer commits to a 12 month or longer term agreement. Initial and subsequent Residential Line Connection (Activation) Charges may be discounted if Customer subscribes to additional services provided by Cox or a Cox-Affiliated Company, such as cable TV and/or high speed internet access. Other charges may apply for inside wire repair and/or additional jack installation.

* Other charges may apply for inside wire and/or jack installation.*

*Unregulated service under this Tariff.

† Two separate telephone numbers on separate jacks on same work order

‡Full or reduced Line Connection (Activation) Charge may apply in addition to or in lieu of Self-Install Connection Charge if Cox Technician is dispatched to Customer's premise as a result of failed Self-Install attempt that is determined to be customer related.

§ If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Line Connection charges apply.

Advice Letter # 44
Issue Date: March 17, 2020
Effective Date: March 31, 2020
Issued by: Paul Cain
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, GA 30328

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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd. (M)

1. Local Line Rates and Charges, cont'd

B. **Terms and Conditions and** Monthly Recurring Charges – Residential (N)

(M)

Cox Voice Preferred (N)

Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:

1. One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),
2. Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,
3. Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and
4. Voicemail.

Terms and Conditions

1. The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Idaho, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada. (N)

(M) Material moved to Page 129, Obsolete Services Section.

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SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

1. Local Line Rates and Charges, cont'd

B. Terms and Conditions and Monthly Recurring Charges – Residential, cont'd.

Cox Voice Preferred, cont'd.

Terms and Conditions, cont'd.

3. The unlimited intralATA and interlATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
4. International toll calls to landlines in Mexico are included in this package.
5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: **See table on next page††** **(T)**

†† Monthly Recurring Rate includes local access, long distance, and select features.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

1. Local Line Rates and Charges, cont'd

Cox Voice Preferred, Cont'd (N)

	Existing Customer[2] (Taxes and fees not included)	New Customer (Taxes and fees included)	New Customer – Promotion[4]
Cox Voice Preferred[1]	$20.00	N/A	N/A
Spectrum Voice	N/A	$35.00	N/A
Spectrum Voice – Bundle[3]	N/A	$30.00	$15.00
Additional Line	N/A	$20.00	$15.00

[1] Effective September 16, 2026, new customers will receive Spectrum Voice service which includes taxes and fees and the same calling features as Cox Voice Preferred service.
[2] Effective September 15, 2026, existing customers of Cox Voice Preferred receiving the $20 rate will be grandfathered. No further installation of this package will be made after this date. Existing customers on September 15, 2026 may continue their service as long as their package remains in effect.
[3] "Bundle" means the addition of Spectrum Voice to a package containing one or more additional products (e.g., Internet and TV).
[4] New customers combining Spectrum Voice with one eligible product will receive the $15.00 rate for twelve (12) months. New customers combining Spectrum Voice with two or more eligible product combinations will receive the $15.00 rate for thirty-six (36) months. Promotion is available to new customers from September 16, 2026, through December 31, 2026. Promotion limited to two (2) total lines. (N)

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SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line

2. Custom Calling Features

Custom Calling Features are optional central office services furnished to individual line **residential and/or business** Customers. Custom Calling Features are available where facilities exist and operating conditions permit. (T)

A. Feature Descriptions

Anonymous Call Rejection: Allows the Customer to reject incoming calls from callers that intentionally block their caller identification information.

Busy Line Redial: Allows a Customer to program his or her telephone to automatically redial a busy number. This feature is available on a per-line (monthly) basis or on a per-use basis.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a Customer-defined alternate number when the Customer's line is off hook.

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forwarding - Remote Access: Allows the Customer to change the forwarding of a call (edit, activate, or deactivate) from a remote location by dialing in and pressing a series of codes.

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SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

A. Feature Descriptions, cont'd.

Call Number Block (per call block): Allows the party placing an outgoing call to block the delivery, on a per call basis, of the caller's identifying information, his or her name and telephone number (TN) from caller ID display devices. (Exceptions to call number block are E911 and Toll Free Service.)

Call Number Block (per line block): Allows the party placing an outgoing call to always block their name and telephone number (TN) from the party receiving the call. (Exceptions to call number block are E911 and Toll Free Service.)

Call Return: Provides the Customer an announcement of the last phone number that called them. This feature is available on a per-line (monthly) basis or on a per-use basis.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the calling party recorded by the Company's switch and kept by the Company. Customer must then file a complaint with appropriate law enforcement agency. The law enforcement agency will be permitted access to the recorded information. However, the calling party information will not be disclosed to the Customer. This feature is only available on a per use basis.

Call Waiting: The subscriber, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the hook-switch and connect to the incoming call. This feature includes Cancel Call Waiting which allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

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SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

A. Feature Descriptions, cont'd.

Call Waiting ID: Allows the Subscriber to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment. (T)

Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment. (T)

Distinctive Ring: Where facilities and operating conditions permit, this feature allows up to four directory numbers to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence and is priced separately. (T)

Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally. (T)

Remote Call Forwarding: Allows the Business Customer to rent a directory number (RCF base number) in a remote location. Calls placed to this number are automatically forwarded via the toll network to the Customer's principal number. All calls will be carried on Cox's network. RCF is provided on condition that the Customer subscribes to a sufficient number of RCF paths to adequately handle calls to the RCF number without impairing other services offered by the Company. (N)

Ring-Down Service: Allows a Business Customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the pre-determined telephone number. (N)

Idaho Public Utilities Commission
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JUN 9 - 2007
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

A. Feature Descriptions, cont'd.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to another number instead of being completed at the Customer's telephone number. All other calls are completed as usual.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted. This feature is available on a per line (monthly) basis or on a per use basis.

Speed Calling – 8 & 30: Allows a Customer to preprogram up to 8 (Residential Customer) or 30 (Business Customer) telephone numbers, and then access these numbers with the simple touch of one digit or two digits on the telephone set.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per-line (monthly basis) or on a per use basis.

HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported. (N)

Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices. (N)

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SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

B. Feature Packages

(M)

(M)

(M) Material moved to Page 130, Obsolete Services Section.

Idaho Public Utilities Commission
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Custom Calling Features, cont'd.

C. Rates and Charges - Residential

A la carte Features	**Monthly Rate**	**Per Use**	**NRC**	
Call Trace - per use		1.00	N/C	
Caller ID per Line Blocking	N/C	N/C	N/C	(N)

(D)

Idaho Public Utilities Commission
Office of the Secretary
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March 23, 2021
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line Rates and Charges, cont'd.

2. Custom Calling Features, cont'd.

D. Rates and Charges - Business

Optional Features: (per line equipped)	**Bus.** ($)	**Per Use**[3] ($)	**NRC** ($)
800 (8XX) Call Block	2.75		10.00
Anonymous Call Rejection	Free		Free
Busy Line Redial	3.00	0.75	10.00
Call Forwarding	4.00		10.00
Call Forwarding - Busy	3.00		10.00
Call Forwarding - Don't Answer	3.00		10.00
Call Forwarding – Busy/No Answer	4.00		10.00
Call Forwarding - Remote Access	2.00		10.00
Call Forwarding on Call Waiting	3.00		10.00
Call Return	3.00	0.75	10.00
Call Trace - per trace	N/A	1.00	10.00
Call Waiting	4.00		10.00
Call Waiting ID	13.00		10.00
Caller ID (name & number)	7.00		10.00
Distinctive Ring	6.50		10.00
Long Distance Alert	1.00		10.00
Priority Ring	1.00		10.00
Privacy Control	3.95		10.00
Remote Call Forwarding (RCF)	18.00		35.00
RCF Additional Paths	9.00		10.00
Ring-Down Service	2.00		10.00
Selective Call Acceptance	3.00		10.00
Selective Call Forwarding	3.00		10.00
Selective Call Rejection	3.00		10.00
Speed Calling - 8	2.00		10.00
Speed Calling - 30	3.00		10.00
Three-Way Calling	3.00		10.00
Cox Office Assistant Package (COAP)	13.00		10.00
COAP (additional lines/no voice mail)	8.00		10.00
Business Value Package	12.95		10.00
Business ID Package	17.95		10.00
Solution Package	21.95		10.00

[3] Per Use charges will not exceed the charges for seven uses per billing period.

Idaho Public Utilities Commission
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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line Rates and Charges, cont'd.

3. Reserved (D/T)

(D)

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
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APR 1 1 2006
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
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Boise, Idaho

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
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APR 1 1 2006

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SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
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Boise, Idaho

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

RESERVED FOR FUTURE USE

Idaho Public Utilities Commission
Office of the Secretary
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APR 1 1 2006
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Charges for Directory Assistance Calls:

$2.49 per call for Residential Service

$2.49 per call for Business Service (I)

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 Customers with multiple-line residence service shall be allowed two additional calls per month or four additional Directory Assistance listings (whichever is used first) per line. Call allowances are not applicable to business class of service.

3.2.3 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.4 Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.

3.2.5 Charges for Directory Assistance Service are not applicable to calls placed from Hospitals.

Idaho Public Utilities Commission
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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Credit Cards: Provides the Customer with the capability to place a call using a credit card with the assistance of an operator. (C) (C)

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

Idaho Public Utilities Commission
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SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance, cont'd.

3.3.1 Operator Assisted Surcharges

The following surcharges will be applied on a per call basis.

Third Number Billing (Operator Dialed)	$ 3.00	
Third Number Billing (Customer Dialed)	$ 3.00	
Credit Card (Operator Dialed)	**$3.00**	(C)
Collect Calling (Operator Dialed)	$ 3.00	
Collect Calling (Customer Dialed)	$ 3.00	
Person-to-Person (Operator Dialed)	$ 5.00	
Person-to-Person (Customer Dialed)	$ 5.00	
Station-to-Station (Operator Dialed)	$ 3.00	
General Assistance	N/C	

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by on or behalf of the incumbent local exchange carrier in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers. other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

3.4.2 Directory listings must be in the name of a person who lives at a residence and must be a legally authorized or adopted name. Listings may reflect full first/given name or initials of that name. For example, John Smith may be listed as John or J. Smith. (T) (T) (T) (T)

3.4.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (M) (M) (M) (M) (M) (M) (M) (M)

Idaho Public Utilities Commission
Office of the Secretary
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November 29, 2012
Boise, Idaho

3.4 Directory Listings, cont'd.

3.4.4 To ensure that listings are placed in the appropriate section of the directory, each Residential listing must be designated "Residential" and each commercial listing must be designated "Business" or "Government". In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential linings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (T)

3.4.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. (T)

3.4.6 Directory listings are provided in connection with each Customer service as specified herein. (T)

1. Primary Listing

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

2. Additional Listings

In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.6, Directory Listing Rates, Residential, following.

3. Non-published Listings

Listings that are not printed in directories nor available from Directory Assistance.

A Non-published Telephone Service will be furnished at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customers telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4, Liability of the Company. Rates for Non-published Listings are as specified in Section 3.4.6, Directory Listing Rates, Residential, following. Additional residential lines used for facsimile machines and computer modems will not be assessed this fee.

Idaho Public Utilities Commission
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Boise, Idaho

3.4 Directory Listings, cont'd. (T)

3.4.6 Directory listings are provided in connection with each Customer service as specified herein, cont'd. (T) (T)

4. Non-Directory Listed

A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Non-listed Listings are specified in Section 3.4.6, Directory Listing Rates, Residential, following. Additional residential lines used for facsimile machines and computer modems will not be assessed this fee.

5. Premium Listing

A premium listing includes the following directory listings: Alternate, Alpha, Cross Reference, Foreign, Informational, and Temporary.

Idaho Public Utilities Commission
Office of the Secretary
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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings, cont'd.

3.4.7 Directory Listings Rates - Residential

	Monthly	NRC	
Primary Listing	N/C	N/A	
Additional/Alpha Listing	$ 1.25	$12.00	
Non-Published	$ 1.25	$12.00	
Non-Directory Listed	$ 0.75	$12.00	
Change Listing	N/A	$**3.00**	(R)

Directory Listings Rates - Business

	Monthly	NRC
Primary Listing	N/C	N/A
Additional/Alpha Listing	$ 5.00	$10.00
Non-Published	N/C	$15.00
Non-Directory Listed	$ 2.50	$15.00
Premium Listing	$ 5.00	$15.00
Change Listing	N/A	$10.00

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Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.5 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

3.6 Employee Discounts

A discount is allowed from the standard residential rates for services furnished at residences of officials and employees of the Company.

3.7 Reserved

Idaho Public Utilities Commission
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APR 11 2006
Boise, Idaho

SECTION 3 - Service Descriptions, cont'd.

3.8 Temporary Suspension of Service - Customer Initiated – Seasonal Saver Plan

Service may be temporarily suspended at the Customer's request. Prior to the service suspension, the Customer shall have paid for at least the first full month of service.

3.8.1 Terms and Conditions

- The suspension rate will not be applicable until after the service has been in effect for at least one full month.
- The full service rate will apply, if service is restored within 60 days after the date beginning the suspension of service.
- If the service is suspended for a period of 60 days or longer, the reduced rate as set forth in the following Section 3.8.2 will apply. The normal monthly recurring rates will be suspended and replaced by the monthly rate below.
- Customers may suspend service for a minimum of 60 days to a maximum of 9 months. Customers may go on seasonal status twice per calendar year with a minimum of 30 days between occurrences. After nine consecutive months, or after a total of nine months within a calendar year, services are subject to return to full billing as subscribed to prior to the seasonal saver suspension of service.

3.8.2 Rates and Charges

	NRC	Monthly	
Residential Customer, per line	$10.00	**$13.00**	(I)
Business Customer, per line	$25.00	$12.50	

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3.9 Reserved (M/T)

(M)

(M) Material moved to Page 117, Obsolete Services Section.

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December 18,2019
Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service (T)

4.1.1 Description of Service

1. Class of Calls, cont'd.

A. Station-to-Station, cont'd.

The Station-to-Station class of service also applies when the Operator:

1. Records the calling telephone number for areas without automatic recording equipment.

2. Reaches the called telephone number because of trouble on the network or because dial completion is not available.

3. Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.

4. Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

B. Operator Services

1. Operator Station
Operator Station rates apply when the Customer places a call with the assistance of a Company Operator or mechanized response system.

C. Person-to-Person

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

Idaho Public Utilities Commission
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Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

4.1.2 Timing of Messages

1. Unless otherwise indicated, all residential calls are timed in one-minute increments, rounded up to the next whole minute. Business calls are timed in six-second increments, rounded up to the next increment. (N) (N)

2. For station to station calls, call timing begins when a connection is established between the calling and called stations.

3. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified, or an agreed upon alternate.

4. Call timing ends when the called station "hangs up," thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network, or by the Company operator.

4.1.3 Time Periods Defined

Peak: 8:00 a.m. to, but not including, 5:00 p.m. - M - F
Off Peak: 5:00 p.m. to, but not including, 8:00 a.m. - M - F
All day Saturday, Sunday and Holidays.

Idaho Public Utilities Commission
Office of the Secretary
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JUN 9 - 2007
Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

4.1.4 Rates and Charges

1. Direct Dialed Calls

Residential	Business	
$.**18** / minute (C)	$**0.015**/six second increment (C)	(C)

Additional charges may apply as stated in Section 3.3.1, Operator Assisted Surcharges.

2. Calling Card Calls♣

The Customer utilizes an 11-digit "800" access number established by Cox to access a terminal. Upon receiving a second dial tone, the Customer uses push-button dialing to enter an identification code assigned by the Company, followed by the ten-digit number of the called party.

Residential	Business
N/A	N/A

Additional charges may apply as stated in Section 3.3.1, Operator Assisted Surcharges.

3. Rates—Operator Assisted Calls

Residential	Business	
$.35 / minute	$.**3**5/minute (I)	(I)

Additional charges may apply as stated in Section 3.3.1, Operator Assisted Surcharges.

♣ The Company has discontinued Calling Card Services due to lack of demand.

Idaho Public Utilities Commission
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August 28, 2015
Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd. (M/T)

4.1.5 Optional Calling Plans

1. Residential Service

(M)

A. Simply Five Savings Plan[1] (T)

This optional calling plan will provide Cox Residential Customers a competitively priced alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes direct-dialed calls that originate and terminate within the state and interstate calls, which include all 50 states, the District of Columbia, American Samoa, Puerto Rico, U.S. Virgin Islands, Guam and CMNI. The plan is a flat $0.05 per minute all day, every day on direct dialed intrastate calls with a monthly recurring charge (MRC) of $4.99.

(M)

(M)

(M) Material relocated to Page 112, Obsolete Service Section.

[1] The MRC will be waived for Customers who subscribe to: (1) Control Plus or Solutions Feature Packages, and/or (2) both cable* and/or high-speed internet access* offered by the Cox Affiliated Company. This does not include International or Directory Assistance Calls.
*Unregulated services under this Tariff.

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June 28, 2017
Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5 Optional Calling Plans, cont'd.

1. Residential Service, cond't. Reserved (M/T)

(M)

(M) Material relocated to Page 113, Obsolete Services section.

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LOCAL EXCHANGE SERVICE

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

1. Residential Service, cont'd. Reserved (M/T)

(M)

(M) Material relocated to Page 114, Obsolete Services section.

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LOCAL EXCHANGE SERVICE

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

1. Residential Service, cont'd. Reserved (M/T)

(M)

(M) Material relocated to Page 115, Obsolete Services section.

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Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

Cox Business Unlimited Call Plan

A. Description:

Where facilities exist and operating conditions permit, the Cox Business Unlimited Call Plan offers Business Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below.

B. Eligibility
Business Customers in Company's service area, who subscribe to the following services:

1. At least one but not more than ten flat-rated Business Line and all lines on the Customer's account must be provisioned with Cox Business Unlimited, (see Sections 3.1.2.2 (a), (b) & (c) of this tariff for applicable service activation and monthly recurring rates); and
2. Cox Long Distance for both the intra- and inter-LATA toll services.

C. Terms and Conditions:

1. The applicable monthly recurring charge for the Cox Business Unlimited Call Plan will be billed in advance in accordance with this tariff, applicable to the payment of recurring charges for local exchange service.
2. The unlimited intra-LATA and inter-LATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, **(2) shall apply only to calls that are two minutes or above in length,** (**3**) have no cash value for refund purposes, (**4**) are not transferable or assignable, and (**5**) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance. (N) (N/T) (T)

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

Cox Business Unlimited Call Plan, cont'd.

C. Terms and Conditions, cont'd:

3. The Company may monitor the Customer's toll usage subject to this plan. The Customer is prohibited from certain usage under this plan, i.e., the plan may not be used for commercial or broadcast facsimile, non-voice services, resale, outbound telemarketing**,** call center applications, or any other service listed below. If the Customer Makes use of the plan for any of the applications listed, the Customer is in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specific herein. Usage restrictions apply and may not be used in conjunction with the following:
   a. Auto dialers, power dialers, any type of automatic outbound dialing or predictive calling/dialing system
   b. Call Center applications
   c. Automatic Call Distribution (ACD) Systems
   d. Long distance Internet access
   e. Resale of unlimited minutes
   f. PBX trunks or services
   g. Non-square electronic key and hybrid telephone systems
   h. Ground start line or trunks
   i. ISDN services
   j. Public telephone services
   k. Public access smart-pay phones
   l. The functional equivalent of any system listed above

4. If the Company determines that the Customer has failed to demonstrate that the usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to another plan specified under Section 3.1.5 of this tariff, which better suits the Customer's calling pattern.

D. Rates and Charges:

	MRC
Cox Business Unlimited Call Plan	$**22.95** (I)

(I)

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Boise, Idaho

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

The Business Nickel Call Plan (N)

This Business call plan provides Cox Business Customers a competitively priced alternative to the standard long distance plan. The call plan is available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan is a flat $0.05 per-minute all day, every day on direct dialed intrastate calls with no monthly recurring charge and billed on six-second increments. Additionally, there is a complementary interstate call plan that includes state-to-state calls to all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. Additionally, as an added benefit, the Customer will receive free LD minutes each month depending on the number of lines associated with the account pursuant to the table below.

Number of Lines	Free Minutes
1 through 5	250
6 through 10	500
11+	1,000

(N)

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LOCAL EXCHANGE SERVICE

SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

CBS Minute Pack 100
This optional long distance call plan offers a Cox Business Customer a block of 100 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 100 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 100-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**7.50** (I)	$0.**075** (I)	(I)
2 Year	$**7.20** (I)	$0.**072** (I)	(I)
3 Year	$**7.00** (I)	$0.**070** (I)	(I)
4 Year	**$6.90** (N)	**$0.069** (N)	(N)
5 Year	**$6.80** (N)	**$0.068** (N)	(N)

CBS Minute Pack 250
This optional long distance call plan offers a Cox Business Customer a block of 250 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 250 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 250-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**14.00** (I)	$0.**056** (I)	(I)
2 Year	$**13.00** (I)	$0.**052** (I)	(I)
3 Year	$**12.00** (I)	$**0.048** (I)	(I)
4 Year	**$11.75** (N)	**$0.047** (N)	(N)
5 Year	**$11.50** (N)	**$0.046** (N)	(N)

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

CBS Minute Pack 500
This optional long distance call plan offers a Cox Business Customer a block of 500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**26.00** (I)	$0.**052** (I)	(I)
2 Year	$**25.00** (I)	$0.**050** (I)	(I)
3 Year	$**23.00** (I)	$0.**046** (I)	(I)
4 Year	**$22.50** (N)	**$0.045** (N)	(N)
5 Year	**$22.00** (N)	**$0.044** (N)	(N)

CBS Minute Pack 1000
This optional long distance call plan offers a Cox Business Customer a block of 1000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 1000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 1000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**48.00** (I)	$**0.048** (I)	(I)
2 Year	$**47.00** (I)	$0.**047** (I)	(I)
3 Year	$**45.00** (I)	$0.**045** (I)	(I)
4 Year	**$44.00** (N)	**$0.044** (N)	(N)
5 Year	**$43.00** (N)	**$0.043** (N)	(N)

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

CBS Minute Pack 2500

This optional long distance call plan offers a Cox Business Customer a block of 2500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 2500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 2500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**109.00** (I)	$0.**0436** (I)	(I)
2 Year	$**105.00** (I)	$0.**042** (I)	(I)
3 Year	$**100.00** (I)	$0.**040** (I)	(I)
4 Year	**$97.50** (N)	**$0.039** (N)	(N)
5 Year	**$95.00** (N)	**$0.038** (N)	(N)

CBS Minute Pack 5000

This optional long distance call plan offers a Cox Business Customer a block of 5000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 5000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 5000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**200.00** (I)	$0.**040** (I)	(I)
2 Year	$**195.00** (I)	$0.**039** (I)	(I)
3 Year	$**190.00** (I)	$0.**038** (I)	(I)
4 Year	**$185.00** (N)	**$0.037** (N)	(N)
5 Year	**$180.00** (N)	**$0.036** (N)	(N)

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

CBS Minute Pack 7500
This optional long distance call plan offers a Cox Business Customer a block of 7500 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 7500 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 7500-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**280.00** (I)	$0.**0373** (I)	(I)
2 Year	$**275.00** (I)	$0.**0367** (I)	(I)
3 Year	$**270.00** (I)	$0.**036** (I)	(I)
4 Year	**$260.00** (N)	**$0.0347** (N)	(N)
5 Year	**$255.00** (N)	**$0.034** (N)	(N)

CBS Minute Pack 10,000
This optional long distance call plan offers a Cox Business Customer a block of 10,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 10,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 10,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage	
1 Year	$**360.00** (I)	$0.**036** (I)	(I)
2 Year	$**335.00** (I)	$0.**0335** (I)	(I)
3 Year	$**310.00** (I)	$0.**031** (I)	(I)
4 Year	**$305.00** (N)	**$0.0305** (N)	(N)
5 Year	**$295.00** (N)	**$0.0295** (N)	(N)

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

CBS Minute Pack 20,000 (N)

This optional long distance call plan offers a Cox Business Customer a block of 20,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 20,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 20,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	$600.00	$0.03
2 Year	$575.00	$0.0288
3 Year	$525.00	$0.0263

CBS Minute Pack 40,000

This optional long distance call plan offers a Cox Business Customer a block of 40,000 minutes of direct dialed intrastate and interstate long distance and toll free service with the option of a one-, two-, or three-year term commitment. The block of 40,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 40,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	$1150.00	$0.0288
2 Year	$1075.00	$0.0269
3 Year	$1000.00	$0.0250

(N)

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

2. Business Service, cont'd.

CBS Minute Pack 50,000 (N)

This optional long distance call plan provides Cox Business Customers a block of 50,000 minutes of direct dialed intrastate and interstate long distance and toll free service. The block of 50,000 minutes is shared among a Business Customer's access lines. Any remaining minutes at the end of the billing period will not rollover to the next month. Toll minutes in excess of the 50,000-minute block will be assessed as detailed below in six second increments and rounded up to the nearest six-second increment. If this Minute Pack is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage to the nearest qualifying plan or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, whichever is greater.

Term Options	MRC	Overage
1 Year	$1150.00	$0.0288
2 Year	$1075.00	$0.0269
3 Year	$1000.00	$0.0250

(N)

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service

1. Service Description

Toll-Free Service is an inbound service originating on feature group facilities, which terminate on a Business Line. This service enables the Customer to receive toll-free calls at their place of business **and is available only in conjunction with Cox Local Exchange Service**. (T) (T)

A) The Company reserves the right to require an applicant for Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that the Customer submit a new traffic forecast quarterly after service is initiated.

B) The Company's Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish the Company's Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service (N)

1. Service Description (cont'd)

C) The Customer must obtain an adequate number of access lines for Company Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Company Toll-Free Service to any Customer that fails to comply with these conditions.

D) If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than fifteen (15) days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after the Company's Toll-Free Service has been in actual and substantial use for a consecutive sixty (60) day period. (N)

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service (N)

1. Service Description (cont'd)

E) Use of numbers: Each Company Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with the Company's Toll-Free Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be recovered upon written notice to the Customer. Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use the Company's Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, the Company's Toll-Free Service Customers do have a controlling interest in this toll-free number(s). The Company Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Responsible Organization. (N)

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service (N)

1. Service Description (cont'd)

F) If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company's Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to Company.

(N)

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service, cont'd. (N)

1. Service Description (cont'd)

G) Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/800; 2) creating and maintaining the toll-free number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.

(1) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company shall cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. (N)
Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

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SECTION 4 - Interexchange Service

4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service, cont'd.

1. Service Description (cont'd)

(2) Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

(3) In the event that a Customer cancels its Company Toll-Free Service, the Customer **will be required to select a new Resp. Org. Such change shall become effective simultaneous with the change in the Customer Toll-Free Service provider.** (N) (N) (N)

(4) In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by Company.

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service, cont'd. (N)

1. Service Description (cont'd)

H) It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

I) In accordance with FCC regulations, ANI shall only be used for billing and collection, routing, screening, and completion of the originating subscriber's call or transaction or for service directly related to the originating subscriber's call or transaction.

The ANI shall not be reused or resold without first notifying the originating telephone subscriber and obtaining affirmative consent of the subscriber for reuse or resale.

Unless the originating subscriber has given consent for the reuse or resale, any information provided shall not be used for any purpose other than:

- performing the services or transactions that are subject of the originating subscriber's call;
- ensuring network performance security, and the effectiveness of call delivery;
- compiling, using and disclosing aggregate information; and
- complying with applicable laws. (N)

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service, cont'd. (N)

2. Toll Free Service Termination

Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall rerate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater.

Example: Customer signs a three-year term agreement. At the end of the eleventh month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year term rate to the month-to-month rate. (N)

Example: Customer signs three-year term agreement. At the end of the thirteenth month, the Customer terminates the agreement and transfers the toll-free service to another carrier. All usage to-date would be re-rated from the three-year rate and volume to the one-year rate and volume.

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service, cont'd.

3. Basic Service

Basic Service means Domestic Toll-Free Service established on the Company network providing termination for a call originated in the continental United States to a single Customer location either through switched or dedicated access. Nationwide Directory Assistance is a component of Basic Service.

(1) Toll-Free Monthly Recurring and Usage Charge

The Toll-Free Number Charge applies to Basic Toll-Free Service. Domestic calls originating within the United States are billed in 6-second increments with a 6-second minimum. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Monthly Recurring Charge (per number):	**$5.00**	(C)
		(D)
		(D)
Per-Minute Charge	**$0.15**	(C)

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4.1 Intrastate Toll Service, cont'd.

5. Optional Calling Plans, cont'd.

3. Business Service - Toll Free Service, cont'd. (N)

(3) Toll-Free Directory Assistance

Toll-Free Directory Assistance provides the Toll-Free Customer with a listing in the nationwide Toll-Free dial up directory maintained by AT&T.

Non-Recurring Charge: per number	$15.00
Expedite Request: per request	$25.00
Change Charge: per change	$15.00
Monthly Recurring Charge: per number	$14.50

(N)

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4.1 Reserved (M/T)

(M)

(M) Material moved to Page 118, Obsolete Services Section.

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4.1 Reserved (M/T)

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4.1 Reserved (M/T)

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4.1 Reserved (M/T)

(M)

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4.1 Reserved (M/T)

(M)

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4.1 Reserved (M/T)

(M)

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4.1 Reserved (M/T)

(M)

(M) Material moved to Page 124, Obsolete Services Section.

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4.1 Reserved (M/T)

(M)

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4.1 Reserved (M/T)

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SECTION 4 - Interexchange Service

4.1 Reserved (M/T)

(M)

(M) Material moved to Page 127, Obsolete Services Section.

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SECTION 4 - Interexchange Service

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SECTION 5 - Promotional Offerings and Service Guarantees

5.1 Promotional Offerings

The Company, from time to time and in compliance with all Commission regulations, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings will be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company will advise the Commission of the terms and conditions of all promotions.

5.2 Service Guarantees

Satisfaction Guarantee

If a Residential Customer is not completely satisfied with Cox Telephone Service within the first thirty-days (30), the Company will refund the first month's charges on the Primary Line, excluding local toll and long distance charges, features, taxes and fees. (D)

On-Time Guarantee

The Company offers an On-Time Guarantee to its Customers. If a Cox technician, or agent, does not arrive at the Customer's premises within the prearrange service window, upon Customer's request, Cox will credit the Customer's account $20 on the next bill cycle.

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SECTION 6 - Special Service Arrangements

6.1 Special Service Arrangements

Arrangements may be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Individual Case Basis (ICB) arrangements shall be available to all similarly situated Customers on a non-discriminatory basis. The requested service or arrangements are not offered under other sections of this tariff. The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnished its other services. The requested service or arrangements are compatible with other Company services, facilities, and its engineering and maintenance practices. These offerings are subject to the availability of necessary Company personnel and capital resources.

Services offered on a case by case basis include, but are not limited to,:

DS-3, Digital Service level 3
Equivalent of 28 DS 1 channels, and operating at 44.736 Mbps, also called T-3.

OC-n, Optical Carrier-n
A SONET (Synchronous Optical Network) based application using optical signals in speeds beginning with OC-1 (51.840 Mbps) up to OC-48 (2.5 Gbps).

WAN, Wide Area Network
This network uses links provided by Cox facilities and/or other local telephone companies to connect disperse sites within the state.

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LOCAL EXCHANGE SERVICE

SECTION 7 - RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

SECTION 7 - RESERVED FOR FUTURE USE

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SECTION 8 - Miscellaneous Service Offerings

8.1 Toll Restriction – Customer Initiated

Toll Restriction allows the Customer the flexibility to restrict both business and residential access lines and trunks from billable toll calls, but allows completion of local directory assistance calls. If a Customer attempts to dial a restricted toll call, the Customer's call will be intercepted and an announcement will advise the caller of the toll restriction.

8.1.1 Terms and Conditions

- Where facilities and operating conditions permit, this service will be offered to both business access lines and trunks and residential access lines.
- Toll Restriction may prevent the completion of 1+ local calls.

8.1.2 Rates and Charges

	Non-Recurring	Monthly
Residence, per line	$0.00	**$1.60**
Business, per line	$25.00	$2.00

(I)

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SECTION 8 - Miscellaneous Service Offerings

8.2 Bundled Services Packages (M/T)

8.2.1 Reserved (T)

(M)

(M) Material moved to Page 108, Obsolete Services Section.

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8.2 Bundled Services Packages

2. Reserved (M/T)

(M)

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8.2 Bundled Services Packages

2. Reserved (M/T)

(M)

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8.2 Bundled Services Packages (M)

3. Reserved (T)

(M)

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(M)
(M)
(M)

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8.2 Bundled Services Packages (M)

4. Reserved (T)

(M)

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8.2 Bundled Services Packages (M)

5. Reserved (T)

(M)

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SECTION 8 - Miscellaneous Service Offerings

8.2 Bundled Services Packages (M)

5. Reserved (T)

1.

(M)

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(M)

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SECTION 8 - Miscellaneous Service Offerings

8.3 Telecommunications Service Priority (TSP) System (N)

1. General TSP Description

Cox TSP provides priority Cox services to Federal Government Agencies and authorized users for provisioning and restoration of services within defined critical and emergency situations. The Cox TSP System is designed to meet the requirements of the Federal Communications Commission (FCC) to expedite provisioning and restoration of mission-critical telecommunications services outlined under the Federal TSP Program and National Communications System (NCSD 3-1). Additional sources of reference for include:

1. National Communications System (NCS) Manual 3-1-1
2. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service user Manual"
3. National Communications System (NCS) handbook 3-1-2
4. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service Vendor Handbook

Priority Installation and/or Restoration of NS/EP telecommunications services shall be provided in accordance with part 64.401, appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

2. Qualifying TSP Service Categories

Cox Customers must meet specific categories regarding essential or emergency services in order to apply for NS/EP services. NS/EP qualified categories include the following four "Essential" categories outlined in NCSC 3-1, Section 15 plus an "Emergency" category:

- Category A - National Security Leadership
- Category B - National Security Posture and U.S. Population Warning
- Category C - Public Health, Safety and Maintenance of Law and Order
- Category D - Public Welfare and Maintenance of National Economic Posture
- Category E - Emergency (applicable for provisioning requirements only)

3. Service Level Priorities

Cox Services may be assigned priority levels of "1" (Highest) through "5" (lowest) with additional emergency (E) assignment of priority level as outlined in NCSC 3-1, Section 15. The OPT is responsible for ensuring that TSP assignments are not concentrated at one priority level. For additional information refer to NCSC 3-1-1, Section 2.5, figure 2-3.

Cox may provide sub-priority level assignments for own internal use as provided under NCSC 3-1, Section 15. Conditions may arise that deem it necessary to preempt one or more Customer services with a lower or no restoration priority in order to install or restore NS/EP telecommunications service of a higher priority. The Company will make reasonable effort to notify the Customer of the action being taken if such preemptive action is necessary. Customers who have their service levels impacted from this situation may qualify for credit for such services in accordance with the provisions for credits as specified in the Cox Local Exchange Service tariff section 2. (N)

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SECTION 8 - Miscellaneous Service Offerings

8.3 Telecommunications Service Priority (TSP) System, cont'd. (N)

4. Qualifying TSP Services

The scope of work for identifying specific TSP services is described as follows:

A) Priority Provisioning (Installation):
The initial set-up and construction process for provisioning and supplying telecommunications services to a Customer, including all associated transmission, wiring and equipment, if provided by the Cox, at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

B) Priority Restoration:
The restoration of Cox services currently being contracted by a Cox Customer at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

C) Priority Restoration Level Implementation (Assignment):
Designated priority levels (1, 2, 3, 4, 5 and E) of service associated with the restoration of a particular NS/EP telecommunications service.

D) Priority Restoration Level Change:
Changes in priority level to any pre-assigned priority service levels for a NS/EP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NS/EP service.

E) Priority Restoration Administration and Maintenance:
Administrative and maintenance necessary to correspond to NS/EP provided services.

5. Applicable Cox Service Profiles

Telecommunications services identified under this program support National Security or Emergency Preparedness (NS/EP) missions. The TSP System provides a guideline for Cox to provide priority restoration of services in case of an isolated incident or the result of large-scale or national disasters, emergencies, civil, or military crisis.

The Cox TSP System applies to Cox "on-net" Cox-owned switched or special access services. For facilities, where Cox does not provide the entire facility, Cox will issue the TSP Authorization code with the order to the carrier providing the non-Cox portion of the facility and Cox will pass these charges through to the Customer. The Cox TSP System does not include any resale or UNE/EEL type of facilities in which Cox may not control or provision all or part of the services provided. The Cox TSP System also applies only to Customers directly contracted with Cox. The TSP System applies only to NS/EP telecommunications services as outlined in NCSD 3-1, Section 7 "Scope of the NS/EP TSP System".

Cox will, within the limits of good management and availability, make available the necessary facilities to restore service in the event of conditions supporting TSP. Restoration of services may require the use of temporary facilities such as wireless or ground level cable or fiber runs and drops. Restoration may also require the temporary use of government-owned facilities. (N)

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(N)

8.3 Telecommunications Service Priority (TSP) System, cont'd.

5. Applicable Cox Service Profiles, cont'd.

All TSP services are identified by specific "service profiles'". The service profile defines the level of support to the portion of the telecommunications service that Cox owns and/or operates. The service profile is composed of the following element groups:

- Element Group A - Customer premises equipment. This may include Cox owned and/or managed routers, network interface devices and network termination equipment.
- Element Group B - Customer premises wiring. This may be included under the Cox Commercial Service Assurance Plan and/or separately contracted Customer premise construction.
- Element Group C - Operations. This is the actual service such as local dial tone service, Internet access, data transport, etc. provided by Cox.
- Element Group D - Technical Control Facility/Fault Detection/Isolation. This may be included under specific services contracted through Cox. Many Cox services are monitored for fault or failure by either our NOC (Network Operations Center) or SOC (Systems Operations Center). This may also include additional local service and troubleshooting.
- Element Group E - Service Testing. This may include Cox troubleshooting, initial provisioning circuit testing and/or maintenance testing during restoration.
- Element Group F - First service/Route Diversity. This may include first, or primary, services as well as diversity of Cox services provided through multiple routes, either virtual or real, provided by dual-route-builds into physical locations, BGP virtual routes over routers, SONET dual routing, etc.
- Element Group G - Facility/Site Access. This may include Cox co-located sites where Customer owned and/or maintained equipment or facilities reside, emergency access points for mobile communications vehicles, etc.

6. Specific Customer Information and Records

For Customers who obtain TSP System service, they acknowledge and consent to the provision of certain Customer service record information and/or Customer Proprietary Network Information (CPNI) by the Company to the National Communications System (NCS) in order for the NCS to maintain and administer the overall TSP System. This Customer service record information will include all relevant TSP System Service information and the TSP Authorization.

(N)

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8.3 Telecommunications Service Priority (TSP) System, cont'd. (N)

7. Qualification Process

A potential TSP user must request a TSP assignment from the OPT (Office of Priority Telecommunications) located at the NCS (National Communications System). If the OPT approves a Cox Customer request, a TSP assignment will be forwarded back to the Customer in the form of a 12 digit TSP Authorization Code (NCSC 3-1-1, Section 2.4 for additional details). To obtain priority provision and/or restoration of a qualifying Cox service this code must be provided to Cox with customer request for TSP.

8. Rate Applications

The rates contained herein apply only to direct charges associated with the Cox TSP System. Rates for specific telecommunications services and products are covered under the current Cox Local Exchange tariff and may include recurring monthly charges, non-recurring charges, construction charges and mileage sensitive charges are outlined in the Cox tariff specific to services.

Rates for Priority Provisioning, Priority Restoration, are applied on a "per circuit" basis for special access services and on a "per line or trunk" basis for Switched Access Service. Priority Provisioning and Priority Restoration rates are applied as a one-time activation charge for each Cox TSP circuit, line and/or trunk service request. When an Access Service is ordered with both Priority Provisioning and Priority Restoration, the non-recurring charge for Priority Restoration applies for both the provisioning and the restoration.

The Administration and Maintenance charges are applied per line or trunk and per circuit for Special Access Service. Each loop or loop segment of a Special Access multi-point service will be treated as a separate circuit with charge applied on a per loop basis.

The Priority Level Change charge is applicable when the TSP System order activity is changing priority levels. It applies each time the level is changed to a higher or lower level or when moving to an "E" category.

For subsequent orders for additional lines and circuits, TSP System assignment may apply upon Customer request and review by Cox. When the TSP System is revoked, or discontinued, and the associated Service is continued in service, no charge applies for such discontinuance of Cox TSP.

When performing services under TSP where additional labor charges may apply, Cox will attempt to notify Customer of charges before the required additional labor is undertaken. The Customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Services may cause certain delays and, as a result, could jeopardize the intent of early restoration of services provided under this program. (N)

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SECTION 8 - Miscellaneous Service Offerings

8.3 Telecommunications Service Priority (TSP) System, cont'd. (N)

8. Rate Applications, cont'd.

In subscribing to the TSP System service, the Customer recognizes this condition, grants the Company the right to quote charges after the restoration or installation is completed and agrees to pay the charges.

	Non-Recurring Charges	Monthly Recurring Charges
Priority Provisioning Installation, per line or trunk, or per circuit	$128.00	N/A
Priority Restoration Level Implementation, per line or trunk, or per circuit	$128.00	N/A
Priority Level Change, per line or trunk, or per circuit	$128.00	N/A
Administration and Maintenance of Priority Restoration, per line or trunk, or per circuit	N/A	$5.00
Labor, construction, special equipment, additional facilities, and other resources related to delivery of services under TSP conditions.	ICB	ICB

(N)

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SECTION 9 – Obsolete Services

9.1 Local Exchange Service (M)

9.1.1 Local Line

1. Local Line Rates and Charges

Cord-Cutter Service (Limited Basic Telephone Service)

Cox additionally offers existing Residential Customers, who request service disconnection citing their use of wireless telephone service only, a Measured Rate service. The Cord-Cutter Service includes a basic line with 30 minutes of local calling for **$9.99** per month. Additional local minutes over the 30 minutes monthly allowance will be charged at $0.50 per minute and will be capped at $30.00 per month which includes the **$9.99** per month line charge. The following restrictions apply to this offer: (1) Available only on the Primary Line; (2) Customer must select Cox for PIC and LPIC; (3) Customers may not subscribe to domestic or international calling plans other than the default plan; (4) Customers may select one of the following features at current tariffed rate: Caller ID, Voice mail, or Three-Way Calling; (5) The service does not qualify for bundle discounts; and (6) the offer is not available to Customers receiving a discounted service. (M)

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SECTION 9 – Obsolete Services

9.1 Local Exchange Service, cont'd. (M)

9.1.1 Local Line, cont'd.

2. Custom Calling Features

B. Feature Packages

Call Manager Package: Provides a Residential Customer with the following custom calling features: Call Waiting ID and Voice Mail. This feature package requires specialized Customer Premises Equipment (CPE).

Total Control Package: Provides a Residential Customer with the following features: Busy Line Redial, Call Forwarding, 3 Way Calling, Call Waiting, Caller ID, Call Waiting ID, and Speed Calling. Upon Customer request, the Call Waiting feature can be disabled.

Essential Feature Pak: Provides a Residential Customer with the following features: Call Waiting, Caller ID, Call Waiting ID and Busy Line Redial. This feature package requires specialized Customer Premises Equipment. (M)

(M) Material relocated from Page 63.

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LOCAL EXCHANGE SERVICE

SECTION 9 – Obsolete Services

9.1 Local Exchange Service, cont'd.

9.1.1 Local Line, cont'd.

2. Custom Calling Features, cont'd.

C. Rates and Charges - Residential

A la carte Features	**Monthly Rate**	**Per Use**	**NRC**		
					(D)
900/976 Blocking	N/C		N/A		
Anonymous Call Rejection	0.99		N/A		
Busy Line Redial*	2.95	.95[1]	N/C		
Call Forwarding	2.95				
					(D)
					(D)
					(D)
					(D)
Call Number Block (per call block)	N/C		N/C		
Call Return*	3.90	.95[1]	N/C		
Call Waiting*	6.50		4.00		
Call Waiting ID*,	8.00		4.00		
Caller ID*	7.99		4.00		
					(D)
					(D)
Selective Call Acceptance	3.40				
Selective Call Forward	2.95				
Selective Call Rejection	3.40				
Speed Dial - 8	1.90				
Three-Way Calling*	3.40	.95[1]	N/C		
Feature Packages					
Total Control Package	14.00		N/C		
Call Manager Package	14.00		N/C		
Solutions Package	17.00		N/C		
Essential Pak	12.99		N/C		
Premier Pak	15.99		N/C		

*Denotes features included with the Solutions Package. (T)

[1] The Monthly Maximum charge is five uses of a per-use feature.

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9.2 Bundled Services Packages (M)

9.2.1 Cox Connection Packages

1. Cox Connection-100 package

General
Where facilities and operating conditions permit, the Connection Packages will be offered to residential Customers. The Cox Connection-100 Package is a bundled package of local and long distance telephone services. The package includes a local access line; the Solutions feature package, Voice Mail, one hundred (100) minutes of long distance service, and the Simply 5 long distance Plan. The eligibility condition of the Simply 5 long distance Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Package:

*One (1) Local Access Line
*Solutions Feature Package
*Voice Mail
* One hundred (100) minutes of domestic, residential long distance service, and
*The Simply 5 long distance plan. After the initial 100 minutes included in the package, all intrastate and interstate toll calls are billed at 5 cents per minute.

Monthly Recurring Charge (MRC): $32.95 (M)

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9.2 Bundled Services Packages, cont'd. (M)

2. Cox Unlimited Connection Package

General
Where facilities and operating conditions permit, the Connection Packages will be offered to residential Customers. The Cox Unlimited Connection Package is a bundled package of local and long distance telephone services. The package includes a local access line; the Solutions feature package, Voice Mail, and unlimited domestic long distance Plan. The eligibility condition of the long distance Plan requires that the Customer select Cox long distance for both PIC and LPIC elections.

The following products and services are included in the Package

* One (1) Local Access Line
* Solutions Feature Package
* Voice Mail
* Unlimited residential minutes of long distance service

Terms and Conditions

1. The applicable monthly recurring charge for the Cox Unlimited Connection(sm) Plan will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in Section B above.
3. The unlimited toll calls under this plan may be directly dialed from one line designated by the Customer meeting the conditions in Section B above to any place within Nebraska, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI.
4. The unlimited intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance. (M)

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SECTION 9 – Obsolete Services

9.2 Bundled Services Packages, cont'd. (M)

2. Cox Unlimited Connection Package, cont'd.

Terms and Conditions, cont'd.

1. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. Call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis up to a maximum of four Residential telephone lines. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges, including Universal Service Fund fee, apply.
2. For additional rates, terms, and conditions for interstate interLATA toll usage under this plan, refer to the Cox website at http://www.cox.com/telephone/.

Monthly Recurring Charges (MRC) $49.95 (M)

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SECTION 9 – Obsolete Services

9.2 Bundled Services Packages, cont'd.

3. CDT Essential Package

The Essential Package is an optional service offering for Residential Customers that includes a Residential Line with unlimited local calling and the following features: Busy Line Redial, Call Waiting, Caller ID and Call Waiting ID features. Additionally, the Customer must select Cox Long Distance as their intra- and inter-LATA service provider. If the Customer requests Toll Restriction, the Primary Interexchange Carrier (PIC) and IntraLATA Interexchange Carrier (LPIC) will be removed from the Customer's record. Charges and terms associated with Toll Restriction are as set forth in Section 8.1 of this tariff.

Monthly Recurring Rate: $**25.00** (I)
Nonrecurring Charges[1]

[1] Nonrecurring charges are as reflected in Section 3.1.2.1 and 2.

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SECTION 9 – Obsolete Services

9.3 Intrastate Toll Service (M)

9.3.1 Optional Calling Plans

1. Residential Service

A. Cox U.S. Savings Plan

This optional calling plan will provide Cox Residential Customers a competitively priced alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, the District of Columbia, American Samoa, Puerto Rico, U.S. Virgin Islands, Guam and CMNI. The plan is a flat $0.07 per minute all day, every day on direct dialed state-by-state calls with a monthly recurring fee of $3.95.

B. Cox Online LD Plan

The Cox Online LD Plan includes both local toll and long distance calls if Cox Long Distance Service is selected as the service provider for both local toll service and long distance service. Customer must subscribe to Cox Digital Telephone service and this optional calling plan through the Cox online website to be eligible for subscription to the Online LD Plan. There is no monthly recurring charge for this plan. A per minute rate of 12 cents applies to direct dialed local toll and long distance calling. Additional charges apply for international, Calling Card, Directory Assistance, or Operator Services calls. Calls are billed in whole minute increments. Taxes, fees and other charges, including Universal Service Fund, apply to the usage charges assessed on this plan. (M)

(M) Material relocated from Page 87.

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9.3 Intrastate Toll Service, cont'd. (M)

9.3.1 Optional Calling Plans, cont'd.

1. Residential Service, cond't.

Nationwide Unlimited Call Plans

General
Where facilities exist and operating conditions permit, the Cox Nationwide Unlimited Call Plans will be offered to Residential Customers. With the Nationwide call plans, the Customers can tailor a call plan to match their calling needs. The Customer can add the call plan to a Primary Line or add any feature package for a discounted rate. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections.

Terms and Conditions

1. The Cox Nationwide Unlimited Call Plans Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
2. Cox Nationwide Unlimited Call Plans do not permit the Customer to place business calls, except for infrequent use.
3. The Company may monitor the Customer's usage to ensure that the Customer's use is consistent with the applicable restrictions and limitations, i.e., the Customer's usage is consistent with residential usage. If the Company has any reason to believe that the Customer's usage is not consistent with the applicable restrictions, the Company may terminate the Cox Unlimited Connection(sm) Package immediately upon notifying the Customer, and convert the Customer to another usage sensitive plan of the Customer's choice.
4. If the Residential Customer's usage exceeds 5,000 minutes of toll usage in any month, the Residential Customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the Residential Customer to demonstrate to the Company that the usage was not a violation of any of the restrictions.

Rates and Charges

Plan	Rate
Standalone Primary Line	$20.00
Line with any feature package	$15.00

(M)

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SECTION 9 – Obsolete Services

9.3 Intrastate Toll Service, cont'd. (M)

9.3.1 Optional Calling Plans, cont'd.

1. Residential Service, cond't.

Cox Nationwide 1,000 Minute Calling Package:

General:
Where facilities exist and operating conditions permit, the Cox Nationwide 1,000 Minute Call Plan offers Residential Customers in Company's service area a 1,000 minute pack of intrastate and interstate direct-dialed toll minutes subject to the conditions below.

Eligibility:
Residential Customers in Company's service area must subscribe to:
* One flat-rated Residential Access Line,
* **Essential** Feature Package,
* Voice Mail,
* Cox Long Distance for both the intra- and inter-LATA toll services, and
* Simply 5 long distance Plan

Terms & Conditions:

1. The applicable monthly recurring charge for the Cox Nationwide 1,000 Minute Call Package will be billed in advance in accordance with this tariff as applicable to the payment of recurring charges for local exchange service.

2. A Customer will automatically be enrolled in the Cox Simply Five Call Plan for any minutes in excess of the 1,000 minute threshold. Minutes under Simply Five will be billed at 5 cents per minute and partial minutes will be rounded up to the next whole minute.

3. The toll calls under this plan are direct-dialed from the customer's designated line to any destination within the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, and American Samoa. (M)

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9.3 Intrastate Toll Service, cont'd. (M)

9.3.1 Optional Calling Plans, cont'd.

1. Residential Service, cond't.

Cox Nationwide 1,000 Minute Calling Package, cont'd

Terms & Conditions, cont'd.

4. The intraLATA and interLATA toll minutes included in this plan (1) shall apply exclusively to direct-dialed calls, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply to operator-assisted, collect calls, calls billed to a third party or credit cards, calls to directory assistance, or calls made through per-use feature activation.

5. For additional rates, terms, and conditions specific to interstate interLATA toll usage, refer to the Customer Services Agreement at http://www.cox.com/telephone/customerservicesagreement.asp.

Rates and Charges

Monthly Recurring Charges: $18.73 (M)

(M) Material relocated from Page 87.2.1.

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SECTION 9 – Obsolete Services

9.4 Local Exchange Service (M)

9.4.1 Local Line

1. Custom Calling Features

A. Feature Packages

Solution Package: Provides the Customer with the following features: Call Forwarding, Call Waiting, Speed Calling - 8, Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forwarding - Busy, Call Forwarding - No Answer, Caller ID, Priority Ringing and Call Waiting ID. This feature package requires specialized Customer Premises Equipment.

Business Value Package: Provides a Business Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial.

Business ID Package: Provides a Business Customer with the following features: Caller ID, Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial.

Cox Office Assistant Package: Provides a Business Customer with the following features: Caller ID, Call Forwarding Busy, Call Forwarding No Answer and Voice Mail. (M)

(M) Material moved from Page 63.

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9.5 Number Referral Service (M)

Number Referral Service is a central office optional intercept arrangement for diversion of calls to a number which is no longer in service.

In accordance with the Number Referral Service Customer's instructions, a caller to a disconnected number with Basic Referral Service is provided with information which may include: the called number, why the call was not connected, and what can be done to reach the called party.

9.5.1 Rates and Charges

1. Residential Service

Basic Referral Service	Charge
Primary Number	
- one 3-month period	**N/C**

2. Exceptions

Number Referral Service charges, if applicable, do not apply to:

- A disconnect or number change with no referral
- The primary number of any Residential service account with the Basic Referral Service option
- Company initiated number change
- Directory errors caused by the Company (M)

(M) Material moved from Page 83.

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9.6 Intrastate Toll Service (M)

9.6.1. Optional Calling Plans

9.6.1.1. Business Service - Toll Free Service

Toll Free Call Plans

Cox Toll-Free Solutions III

The Cox Toll-Free Solutions III call plan provides Business Customers with an inbound toll free call plan. Business Customers will select from a one-, two- or three-year term call plan. The plan covers the 48 contiguous states. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. Calls from Canada will be assessed at the rate of $.08 per minute. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate and intrastate usage, excluding minutes from Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Domestic calls originating within the United States are billed in 6-second increments and rounded up to the next highest increment. All calls originated from Canada, Puerto Rico and US Virgin Islands are billed in 6-second increments with a 30-second minimum.

Calls that originate and terminate in the State of Idaho will be assessed the following per-minute rate based on cumulative MOU's and term selected:

Minutes-Of-Use	1 Year	2 Year	3 Year
0-249	$0.075	$0.068	$0.063
250-499	$0.073	$0.067	$0.062
500-999	$0.071	$0.066	$0.061
1,000-2,499	$0.069	$0.065	$0.061
2,500-4,999	$0.065	$0.061	$0.057
5,000-9,999	$0.059	$0.056	$0.052
10,000-49,999	$0.058	$0.055	$0.051
50,000-99,999	$0.056	$0.053	$0.049
100,000+	$0.054	$0.051	$0.047

(M)

(M) Material moved from Page 87.22.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Long Distance Service

1. General

Dedicated outbound long distance service permits Business Customers, with substantial outbound call volumes, to complete calls to diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presents (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:
The minimum service period for Dedicated LD service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:
The Dedicated LD minutes will be carried on an Integrated DS-1 facility. Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of Service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated LD product.

Facility Ordering:
In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour. (M)

(M) Material moved from Page 87.23.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Long Distance Service, cont'd.

2. Terms and Conditions, cont'd

Early Termination Charges:
If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated LD usage.

a. Early Termination of the dedicated facility:
Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:
Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox will re-rate Customer's usage as provided in this Section. (M)

(M) Material moved from Page 87.24.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Long Distance Service, cont'd.

2. Terms and Conditions, cont'd

Customer Requirements:
The Business Customer must select Cox as its local and long distance service provider.

3. Rates and Charges

Dedicated DS-1 Facility Charge:

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

	Monthly Recurring Charge	Non-Recurring Charge
Dedicated DS-1 Facility Charge, per facility	$300.00	$250.00

Dedicated LD Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute $.10 (M)

(M) Material moved from Page 87.25.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Long Distance Service, cont'd.

Optional Call Plans

Cox Dedicated LD Solutions III

Cox Dedicated LD Solutions III is a one, two or three-year term dedicated direct dialed long distance call plan that provides eligible Business Customers a competitively priced long distance product for calls terminating in the continental United States. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. The call plan is available to new and existing customers that choose Cox Local and Cox Long Distance (both PIC and LPIC). All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Idaho will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Idaho are billed in 6-second increments with a 6-second minimum.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-249	$0.075	$0.068	$0.063
250-499	$0.073	$0.067	$0.062
500-999	$0.071	$0.066	$0.061
1,000-2,499	$0.069	$0.065	$0.061
2,500-4,999	$0.065	$0.061	$0.057
5,000-9,999	$0.059	$0.056	$0.052
10,000-49,999	$0.058	$0.055	$0.051
50,000-99,999	$0.056	$0.053	$0.049
100,000+	$0.054	$0.051	$0.047

(M)

(M) Material moved from Page 87.26.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Long Distance Service, cont'd.

Optional Call Plans, cont'd.

Cox Dedicated LD Enterprise III

Cox Dedicated LD Enterprise III is a one-, two- or three-year term dedicated direct dialed long distance call plan. Calls to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. The call plan is available to new and existing Customers that choose Cox for their Local, Long Distance (both PIC and LPIC) and Cox Affiliated Company's high-speed internet service. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated long distance minutes of interstate and intrastate usage, except for toll minutes to Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Calls that originate and terminate in Idaho will be assessed the per-minute rates as detailed below. All minutes-of-use charges will be assessed based on the cumulative minutes of interstate (continental United States) and intrastate usage. Calls terminating in Idaho are billed in 6-second increments with a 6-second minimum.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-249	$0.068	$0.061	$0.057
250-499	$0.066	$0.060	$0.056
500-999	$0.064	$0.059	$0.055
1,000-2,499	$0.062	$0.059	$0.055
2,500-4,999	$0.059	$0.055	$0.051
5,000-9,999	$0.053	$0.050	$0.047
10,000-49,999	$0.052	$0.050	$0.046
50,000-99,999	$0.050	$0.048	$0.044
100,000+	$0.049	$0.046	$0.042

(M)

(M) Material moved from Page 87.27.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Toll Free Service

1. General

Dedicated toll free (TF) service permits Business Customers, with substantial toll free call volume, to receive inbound calls from diverse service areas. Dedicated toll free service is distinguished from other services by the existence of a dedicated, special access connection from the Customer's premises to the Company's Point of Presents (POP). The dedicated facility would at a minimum be an Integrated DS-1 that provides a digital connection to the Customer. The Rates and Charges as detailed in Section 3, herein, are provided for On-Net facilities only. Off-Net facility pricing will be provided on a case-by-case basis.

2. Terms and Conditions

Minimum Service Period:
The minimum service period for Dedicated TF service is one year except where special construction is requested and in which case the minimum period may be longer. Special construction agreements require minimum commitment periods and are defined via contractual agreements.

Minimum Facility Requirements:
The Dedicated TF minutes will be carried on an Integrated DS-1 facility. An Integrated DS-1 facility allows a Customer to access multiple Company Services on the same facility. These facility arrangements are normally at minimum one-year commitments and are billed in advance of service and reflect the rates in effect as of the date of the invoice. The non-recurring and monthly recurring charges for the dedicated access facility are in addition to the usage rates detailed below for the dedicated TF product.

Facility Ordering:
In order to prevent interference or impairment of this service and any other service provided on the facility, the Customer must order an adequate number of access paths to handle the expected demand. The Customer should consider the following items when ordering the facility: (1) total call volume, (2) average call duration, (3) time-of-day sensitivity, and (4) busy hour. (M)

(M) Material moved from Page 87.28.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Toll Free Service, cont'd.

2. Terms and Conditions, cont'd.

Early Termination Charges:
If service is disconnected prior to the expiration of the term, early termination charges will apply for both the dedicated facility and dedicated TF usage.

a. Early Termination of the dedicated facility:
Customers who terminate service prior to the end of the service term as selected will be liable for the cancellation charge associated with all costs, fees and expenses incurred in connection with the dedicated facility and shall be calculated as follows:

1. all charges waived by the Company to establish the dedicated facility to Customer, plus

2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

3. all Monthly Recurring Charges associated with the dedicated facility for the unexpired balance of the current term.

b. Early Termination of usage charges:
Customers who terminate service prior to the end of the service term as selected by Customer will be liable for a cancellation charge which shall be calculated as follows: Cox shall re-rate Customer's usage for services provided up to the date of termination by charging Customer the difference between the monthly rate for the service term selected by Customer and the rate for service applicable to the longest term plan for service the Customer could have satisfied prior to discontinuance and multiplying this difference by the number of minutes of service actually provided to Customer. All per-minute charges for each month shall be at the per-minute charge based on rate associated with Customer's highest MOU for the month. Cox bills in six-second increments and rounds up to the nearest six-second increment. If this Call Plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may, at its option: (i) re-rate Customer's usage as provided in this Section or (ii) charge Customer the standard rates for service under this tariff up to the date of termination, which ever is greater. (M)

(M) Material moved from Page 87.29.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Toll Free Service, cont'd.

2. Terms and Conditions, cont'd.

Customer Requirements:
The Business Customer must select Cox as its local and toll free service provider.

3. Rates and Charges

Dedicated DS-1 Facility Charge:

Dedicated DS-1 Facility Charges are billed monthly in advance. Term and volume discounts may apply.

DS-1 Facility Charge	**Monthly Recurring Charge**	**Non-Recurring Charge**
	(per facility)	(per facility)
Dedicated DS-1 Facility Charge, per facility	$300.00	$250.00

Dedicated TF Usage Charges:

Usage charges are billed monthly in arrears. The usage rates charged to a Customer will be the rates in effect on the day the call was placed. Domestic calls are billed in 6-second increments with a 6-second minimum.

Rate per minute $.10 (M)

(M) Material moved from Page 87.30.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Toll Free Service, cont'd.

3. Rates and Charges

Charges for Dialed Number Identification Service (DNIS)

DNIS permits dedicated Customers with multiple toll-free numbers that terminate on the same facilities the ability to determine which toll-free number the caller dialed when receiving toll-free calls. Identification is achieved through out-pulsed digits from the Company network to the Customer's facilities. Customers will furnish the Company with the digits desired for each toll-free number. The Change Charge will apply to any reconfiguration of out-pulsed digits, to the cancellation of this feature, or to the cancellation of the toll-free service number with which the feature has been associated.

Non-Recurring Charge:	$35.00 per toll free number
Monthly Recurring Charge:	$ 0.00 per toll free number
Change Charge:	$15.00 per change

Charge for Real Time ANI Delivery

This feature enables the Customer to have calls to a Company toll-free service number forwarded to their location with the callers ANI (ten digit billing telephone number) as part of the call setup. Customers must have their own equipment for reading ANI digits passed on from the Company network. Full 10-digit ANI is provided whenever passed on from the originating Local Exchange Carrier. ANI is sent via in-band signaling.

Non-Recurring Charge:	$35.00 per toll free number
Monthly Recurring Charge:	$ 0.00 per toll free number
Change Charge:	$15.00 per change (M)

(M) Material moved from Page 87.31.

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9.6. Intrastate Toll Service, cont'd. (M)

9.6.1. Optional Calling Plans, cont'd.

9.6.1.2. Business Service - Dedicated Toll Free Service, cont'd.

4. Optional Call Plan

Cox Dedicated TF Solutions III

Cox Dedicated TF Solutions III is a one-, two- or three-year term dedicated toll free call plan. Calls from Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands will be assessed at the standard rate of $0.10 per-minute. Calls from Canada will be assessed at the rate of $.08 per minute. The call plan is available to new and existing customers that choose Cox Local and Cox Toll Free. The plan covers the 48 contiguous states. All minutes-of-use (MOU) charges will be assessed based on the cumulative dedicated toll free minutes of interstate and intrastate.

If the plan is terminated prior to the expiration of the selected term, or Customer fails to meet all of the conditions set forth in this tariff, Cox may re-rate Customer's usage during the term of the plan to the commitment rate properly chargeable based on the term length actually achieved by Customer up to the termination date. If service is terminated within the first year of the plan, the month-to-month rate of $.10/minute will apply to re-rate all usage charges up to the termination date.

Domestic calls originating in the United States are billed in 6-second increments with a 6-second minimum. All calls originating in Canada are billed in 6-second increments with a 30-second minimum. Calls that originate and terminate in Idaho will be assessed the per-minute rates as detailed below. All minutes-of-use charges are assessed based on the cumulative MOU's of interstate (continental United States) and intrastate usage.

Minutes-Of-Use	1 Year	2 Year	3 Year
0-249	$0.075	$0.068	$0.063
250-499	$0.073	$0.067	$0.062
500-999	$0.071	$0.066	$0.061
1,000-2,499	$0.069	$0.065	$0.061
2,500-4,999	$0.065	$0.061	$0.057
5,000-9,999	$0.059	$0.056	$0.052
10,000-49,999	$0.058	$0.055	$0.051
50,000-99,999	$0.056	$0.053	$0.049
100,000+	$0.054	$0.051	$0.047

(M)

(M) Material moved from Page 87.32.

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9.7 Local Exchange Service, cont'd. (M)

9.7.1 Local Line

1. Local Line Rates and Charges, cont'd

B. Monthly Recurring Charges – Residential

Residential Customers are offered Flat Rate Service. The term "flat rate service" denotes service where, for a stated monthly rate, unlimited calling is allowed to all other local exchange service lines in the local calling area in which it is furnished.

Local Line	Flat Rate Line Charge
Standard Service, all lines	$**20.00**
Combination Service	$**20.00** (M)

(M) Material moved from Page 56.

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9.7 Local Exchange Service, cont'd. (M)

9.7.1 Local Line, cont'd.

2. Custom Calling Features

A. Feature Packages

Premier Feature Pak: Provides the Residential Customer with the following features: Caller ID Per Call Blocking, Call Return, Busy Line Redial, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8, Speed Dial 30, HD Voice and Simultaneous Ringing. This feature package is only available to Customers who subscribe to Cox Voice Premier Package. (M)

(M) Material moved from Page 63.

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9.8 Bundled Services Packages (M)

1. Cox Voice Starter Package

General

Where facilities exist and operating conditions permit, Cox Voice Starter will be offered to Residential Customers. Cox Voice Starter includes a local access line provisioned with Cox Long Distance for intra- and inter-LATA service.

Terms and Conditions

Cox Voice Starter's Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service. This plan is available on a per line basis and can be provisioned on multiple lines on the account. The Monthly Recurring Charge for the package will apply on a per line basis.

Rates and Charges♦

Monthly Recurring Charges		
Cox Voice Starter Package	$**20.00**	(M)

2. Cox Voice Economy (M1)

Cox also offers to existing Residential Customers currently subscribing to Cox Voice service who express a desire to disconnect phone service, a package known as Cox Voice Economy. Cox Voice Economy is offered as a retention only service for Residential Customers that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

Monthly Recurring Rate: $18.40 (M1)

(M) Material moved from Page 96.
(M1) Material moved from Page 97.

♦ Non-Recurring Charges will apply for activation of Cox Voice Starter Package as specified in Section 3.1.2.2(a) of the tariff. Monthly Recurring Charges may be waived for the first month of service in competitive situations. (M)

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9.8 Bundled Services Packages, cont'd. (M)

3. Cox Voice[1] Premier Package

General

Where facilities exist and operating conditions permit, the Cox Premier Package offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. The Cox Voice Premier Package includes:

1. One flat-rated Residential Access Line,
2. Unlimited Cox Long Distance for both intra- and inter-LATA toll services,
3. The Premier Feature Pack, and
4. Basic Voice Mail, optional.

Terms and Conditions

1 The applicable monthly recurring charge for the Cox Premier Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.

2 The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Idaho, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI and American Samoa.

3 The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance. (M)

(M) Material moved from Page 98.

[1] Cox Digital Telephone and CDT rebranded as Cox Voice. (M)

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9.8 Bundled Services Packages, cont'd. (M)

3. Cox Voice Premier Package, cont'd.

4. International toll calls to landlines in Mexico are included with this package.
5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multi-party chat lines, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge:	$**35.00**
Nonrecurring Charges[1]	

(M)

(M) Material moved from Page 99.

[1] Nonrecurring charges are as reflected in Section 3.1.2.1 and 2. (M)

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Office of the Secretary
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